

The number of people who need help and care has been increasing which presents social services institutions with new challenges. The expansion of the welfare state has already reached its limits. Yet, to be able to meet the rising demands in social and nursing services, and still act within the law, it is necessary to foster technical innovation in the social area. To do more with less means is a natural reaction to increasing costs. With the solutions by NEXERA and KINAMU we want to support you to help more people more efficiently.

LG NEXERA and KINAMU
One Solution for social services

LG NEXERA and KINAMU - Two companies, one solution for social services

The combination of LG NEXERA's tools for attendance and availability scheduling, time management and mobile services recording with KINAMU's SAP based ERP application ensures an efficient and transparent service performance and a seamless integration of all data with your business processes from financials to logistics.

Essential functions for efficient work

Optimal planning

The most valuable time of your employees is the time when they are with the client. Therefore, an attendance and availability scheduling tool must support you to work out an optimal duty roster to be able to guarantee highest service levels.



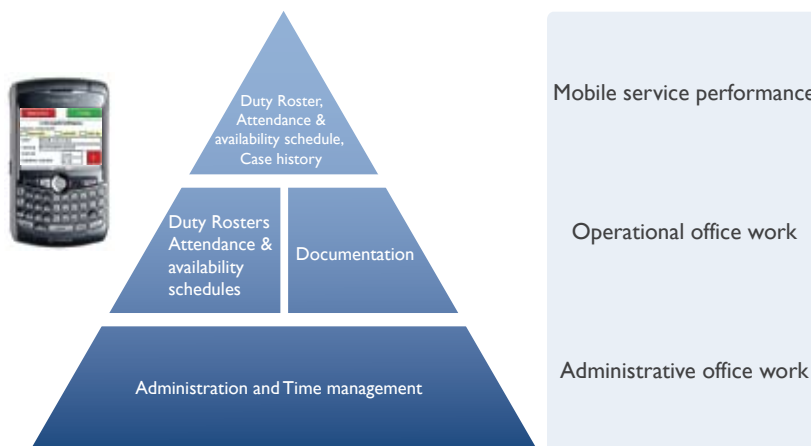
Efficient work organization

Your employees usually work in the field. Therefore, any means to enhance communication is welcome as this increases work efficiency. To ensure prompt reaction it is necessary to pass on information automatically to the employees and to enhance direct communication between the employees and the headquarters.

Transparency and control

In the services sector costs are a decisive factor. That is why cost transparency is important to remain competitive and to alleviate increasing cost pressure.

The Solution by LG NEXERA and KINAMU



SAP ERP

As central administration system and basis for the operational work the KINAMU ERP solution – which has been developed on the basis of SAP ERP – will be used. The system ensures cost transparency and serves as central database, provides functions such as financials and controlling of services and projects, and facilitates cost allocation.

Attendance and availability scheduling by LG NEXERA

The web-based attendance and availability scheduling tool is a central function that supports the automatic creation of a flexible attendance and availability schedule. Duty rosters and working times will be considered as well as qualification and shortest path selection. The system responds to cancellations or delays immediately and provides enough flexibility to ensure timely rescheduling.

Mobile service performance and time management by LG NEXERA

The mobile service performance function integrates with the solution and enables mobile access from anywhere at any time. Duty rosters and attendances will be arranged in real time what helps to reduce communication efforts. The service performances will be recorded and confirmed via mobile access. This is how the duty roster will always be kept up-to-date and the thus produced data records will automatically be transferred to your SAP ERP system for purposes of cost allocation, archiving of documents and electronic signature.

The system supports all legal collective bargaining agreements and automatically calculates overtime work, extra pay and bonuses. The LG NEXERA time management tool allows a permanent control of the period for averaging earnings by automatic reporting of hours worked.

Nursing histories

On the basis of the NANDA taxonomy 2 standard it is possible to pre-configure nursing histories. The integrated direct view of nursing histories, medical aids, prescribed drugs and clinical findings provides a professional overview. Thanks to a fully integrated mobile recording all nursing histories and nursing measures with the corresponding confirmations can be recorded and retrieved via mobile access.

A business model that meets your needs

The complete solution is based on a software-as-a-service model: We take care of your IT landscape - you pay a fixed monthly fee.

Benefits:

- Focus on the provision of high quality social services
- Efficient deployment of your staff according to their qualifications
- Automatic integration of data into your business processes
- More transparency thanks to a centralized electronic data collection
- Current nursing status retrievable at any time
- Creation of a flexible duty roster
- Trouble-free communication of changes to the roster
- Central access to data for the head of the home care and nursing services and its staff
- Searchable electronic archives
- Quick data transfer to authorized recipients (e.g. hospital, doctor, client or relative etc.)
- Consistent documentation even when nursing staff changes